Dear Joe Bloggs,

Welcome to your Evidence Update email from KnowledgeShare. The resources listed below have been chosen based on the interests you have provided. I hope they are useful. Please contact me via email if you would like a copy of any of the journal articles. If you would like to change the interests we have listed, stop receiving the notifications, or request a search on a specific topic, please don’t hesitate to let me know.

If you need help getting hold of the full text of anything here then please email me back.
For more information about the KnowledgeShare Current Awareness service contact me using the details below.

Mary

**Leadership**

**Events**

*You may be interested in this (these) forthcoming event(s):*

**Health care system improvement by design**  
[Keynote speaker: Mr Simon Dodds. Refreshments available from 5 pm. Learn about health care systems engineering, the IHI Open School. Certificates and pizza available. ]
Audrey Emerton Building, Royal Sussex County Hospital  
From: 8th November, 2017 5:30pm  
http://www.ihi.org/education/IHIOpenSchool/Chapters/_layouts/15/ihi/community/GroupInfo.aspx?id=668  
For more information, please contact Shabana.Habib@bsuh.nhs.uk.

**Reports**

*The following report(s) may be of interest:*

**Building capacity and capability for improvement: embedding quality improvement skills in NHS providers.**  
NHS Improvement; 2017.  
https://improvement.nhs.uk/resources/embedding-quality-improvement-skills/  
[These guides are for NHS organisations seeking to begin or do more to build improvement capacity and capability in their organisations.]
Freely available online

**Effective Scheduling: Planning to Make the Best Use of Your Time.**  
Mind Tools; 2017.
Faced with endless meetings, frequent interruptions, and urgent last-minute tasks, you can easily be busy all day without making any progress on high-priority projects and goals. That's why it's so important to know how to schedule your time properly. In this article, we'll look at the steps you can take to do this, thereby making time for the work that really matters, while still leaving time for personal development, family and friends.  

Care Quality Commission (CQC); 2017.  
[The report looked at case studies and identified nine common success factors. The report also looks at how: focusing on equality and human rights can minimise the impact of challenges in times of financial constraint; commissioners, regulators and policy-makers can support providers to focus on this issue; equality and human rights can be advanced beyond provider boundaries - empowering people and communities and including area-based approaches to care.  

Care Quality Commission (CQC); 2017.  
[This report outlines the results of a survey of NHS whistleblowing guardians which aimed to understand how the role has been implemented, who is being appointed to the role and guardians' views on the Freedom to Speak Up initiative. The report makes ten recommendations for the development of the role as a result of the findings of the survey.  

How to Stay "in the Loop": Avoiding Nasty Surprises on Your Team.  
Mind Tools; 2017.  
[In this article, we examine the impact of being "out of the loop," and look at some strategies you can use to avoid it, and to reconnect with your team.  

Improving Staff Retention: A Guide For Employers.  
NHS Employers; 2017.  
[Aimed at employers, the guide was developed from work which took place during 2016-17 where NHS Employers engaged a large number of NHS organisations to help equip them with tools and resources to shape and implement effective workforce retention plans.  

Management by Wandering Around (MBWA): Keeping Your Finger on the Pulse.  
Mind Tools; 2017.  
Connecting with your team is a major factor in success, and this article shows you how to keep in touch with what's going on.]

Freely available online

**Partnerships for improvement: ingredients for success.**
The Health Foundation; 2017.

"The idea of partnerships and collaboration across organisational boundaries is at the heart of NHS reforms in England. Although we have helped to develop the evidence base for how networks of people can improve quality of care, less is known about what makes for successful partnerships between providers at an organisational level. For this reason, we commissioned the Health Services Management Centre at the University of Birmingham to look at a range of current organisational partnerships."

Freely available online

**People performance management toolkit: communications pack.**
NHS Employers; 2017.

[Aimed at human resources and communications colleagues, this information pack provides guidance for encouraging people to talk performance using the people performance management toolkit.]

Freely available online

**To-Do Lists: The Key to Efficiency.**
Mind Tools; 2017.
[https://www.mindtools.com/pages/article/newHTE_05.htm](https://www.mindtools.com/pages/article/newHTE_05.htm)

[Keeping a properly structured and thought-out list sounds simple enough. But it can be surprising how many people fail to use them at all, never mind use them effectively. In fact, it's often when people start to use them effectively and sensibly that they make their first personal productivity breakthroughs, and start making a success of their careers. ]

Freely available online

**Workforce project: initial analysis of issues facing the provider sector.**
NHS Providers; 2017.

[NHS Providers is currently undertaking a project to diagnose the workforce issues NHS provider trusts face and to identify solutions to support trusts to recruit and retain the staff they need to deliver safe and high quality care for patients.]

Freely available online

**Websites**

*The following website(s) may be of interest:*

**Employee Benefits Awards.**
Awards employers that have excelled in a number of areas of employee benefits including pensions, healthcare, flexible benefits, communication and many more. Deadline: 8th January 2018.
Freely available online

Unsung Hero Awards
http://www.gotojobboard.com/content/whatweoffer/unsung-hero
[The NHS unsung hero nominations aim to thank the numerous non-medical NHS staff who do an outstanding job in the healthcare community. Deadline: 27th October 2017]
Freely available online